

NARI Proudly Presents: An Evening with David Lupberger

A Miami Valley and Ohio Valley Joint
Membership Gathering

Organizing for Success: 5 Steps to Implement Standard Operating Procedures

In this program, I take business owners through a systematic 5 step process to implement "standard operating procedures" within their company. This is a required step for any owner who wants to lessen company dependence on them as an owner, and to begin to effectively delegate day to day responsibility. With effective delegation, the owner can begin to take on more of a "strategic" role within his/her company, working on the business as well as working in the business. This is a key to becoming a true business owner.

This course will help attendees:

- Discover new ways to systematize company operations
- Identify organizational needs and how to respond to them
- Create a framework for identifying specific tasks for every position in your company
- Discover how to create "standard operating procedures" needed to manage more effectively

5 Steps to Clear Communication

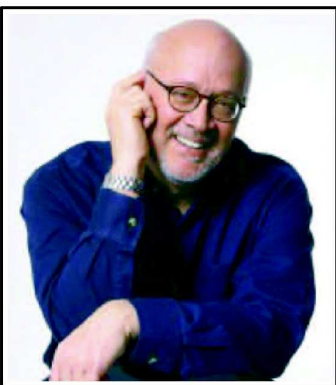
Clear communication isn't by accident. It happens when project details are shared with everyone. Because of the diverse group of people involved with our projects, we need to make sure that the homeowner, trade contractor, and supplier are all "on the same page". In this course, I review the 5 steps that will clarify expectations and responsibilities for everyone associated with a project. In this session, we will:

- Learn strategies to help create order out of chaos and set clear expectations
- Understand how your internal and external communication affects your bottom line and ultimate success
- Hear tips to help you, your staff, your clients, and subs all communicate better

DATE
February 28, 2018

TIME
6:00 PM – 9:00 PM

LOCATION
Dingle House Irish Pub
and Grub
9102 West Chester
Towne Centre Drive
West Chester Township,
OH 45069



Featuring Guest Speaker: David Lupberger

David Lupberger draws on more than two decades of experience in the residential remodeling field to work with remodelers in developing proven business systems. Through his work in the remodeling industry, he hopes to redefine the way the remodeling industry operates so that the trust between quality Remodelers, their customers, suppliers, and trade contractors can be leveraged and improved.

