Client Satisfaction Survey

As members of the National Association of the Remodeling Industry, we ask you to rate our services, so other consumers can have confidence in choosing a professional remodeling contractor or service provider.

The following company provided services for me:

Company Name:
_____

Company Address:
_____

Description of work performed:
_____
_____

Level of satisfaction:
A=excellent, B=good, C=fair, D=poor, F=unacceptable

1.	Quality of work	☐ A	☐ B	☐ C	☐ D	☐ F
2.	Responsiveness	☐ A	☐ B	☐ C	☐ D	☐ F
3.	Punctuality	☐ A	☐ B	☐ C	☐ D	☐ F
4.	Professionalism	☐ A	☐ B	☐ C	☐ D	☐ F

Comments:

Your Name: _____

Phone number: _____

I confirm that the information provided in the survey is true and accurate and represents my actual first-hand experience.

Signature: _____ Date: _____

Send to: NARI, 136 South Keowee Street, Dayton, OH 45402
You may also submit the same information at
https://form.jotform.com/mvnari/client-satisfaction-survey
Note: NARI may call to confirm your survey answers.